

# Davenport Mobile App

## FAQs

### What devices can I use with the App?

Devices that run the following operation systems:  
Apple iOS – 7.xx, 8.xx and 9.xx  
Android – 4.1.x, 4.2.x, 4.4.x and 5.0.x

It is assumed that the Mobile App will work with newer operating systems.

### How do I log in?

You can log in using your Davenport Online credentials.

1. Open the App
2. Click Login button
3. Enter Login ID
4. Enter Password
5. Click Login button

### Do I have to be a Davenport Online client to use the App?

The Davenport Mobile App requires a Davenport Online account. Visit <https://investor.investdavenport.com> to sign on to your account.

### Can I sign up to use Davenport Online from the App?

Visit <https://investor.investdavenport.com> to enroll in Davenport Online.

### What will I view on the App?

Holdings, Balances, Account Activity, News

### Will I be able to trade on the App?

At this time the Davenport Mobile App does not allow for trading.

### Will I be able to get quotes for any stock?

The App uses a stock quote service; there is a possibility that lightly traded stocks or those not on a listed market will not be available.

### Will I be able to view all of my accounts at once?

The App has a portfolio page which will show the balance for all accounts. However, the detailed pages only show a single account.

### Are quotes in real time?

Quotes are on a 15-minute delay.

### How do I add stocks to my Watchlist?

Once logged in, from the Quotes page:

- Select Edit Watchlist
- In the Add Symbol box, enter the symbol
- Click the Add button

### How to I find my statements or confirms?

Client documents, including Statements and Confirms, are not accessible through the Davenport Mobile application.

### How do I get rid of the side or lower gray bar?

Click on the side or lower gray bar - the bar will disappear.

### Is the Davenport Mobile App a replacement for my Davenport Online account?

The Davenport Mobile App is meant to supplement your Davenport Online Account, not be a replacement.

**FOR ASSISTANCE, CONTACT CLIENT SERVICES:  
EXT. 2990 or 1-888-742-1863**

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